

Life Saving Award  
Community Service Aide Andrea Hanlon

In December 2010, Community Service Aide (CSA) Andrea Hanlon was assigned a Grand Theft investigation which had taken place at a residence in the Hawks Landing subdivision.

In January 2011, a firearm was found on the lawn of that same residence in Hawks Landing. CSA Hanlon connected the two events at the address and continued her investigation. She found that the officer who handled the found firearm call had not been able to contact the female resident of the house and there was an obvious build-up of mail in the mailbox. CSA Hanlon had not spoken with the female resident since before New Years and knew the resident had a history of drug and alcohol abuse.

CSA Hanlon attempted to call the woman and found that her voice mailbox was full. CSA Hanlon called Hawks Landing security and asked them to check the house which they did but were unable to contact anyone.

CSA Hanlon then contacted the victim's trust fund manager and the victim's ex-husband both of whom said they had not recently seen or spoken with the woman. The ex-husband gave CSA Hanlon information on how the house could be entered to be checked. CSA Hanlon contacted her supervisor, Sergeant Jim Dourvetakis, to urge him to have patrol officers check the house. Two Plantation sergeants responded to the residence and after entering the house, found empty vodka bottles and vomit throughout the house. The two sergeants located the female resident in bed with soiled sheets. The woman was incoherent and in obvious physical distress. She was treated on scene and transported to Westside Regional Medical Center.

The victim's doctor said she likely would have died had she not received immediate medical attention that occurred because of CSA Hanlon's concern and persistence. CSA Hanlon has continued to keep in contact with the woman by visiting her at the hospital, contacted her parents, and remaining in contact with the ex-husband.

The level of concern, professionalism, persistence and dedication displayed by CSA Hanlon are the norm for her work performance. It is for these reasons she has been awarded the department's Life Saving Award.